9.G. Skills building seminar: Capacity-building for implementing integrated care

Organised by: Scottish Government, EUPHA (CHR). Chair persons: Iveta Nagyova - EUPHA (CHR), Andrea Pavlickova - UK
Contact: andreapavlickova@nhs.net

Rationale:
The significance of integrated care as a means for improving health outcomes and effectiveness and sustainability of health and care systems is widely acknowledged. Integrated care is a central element in many on-going or planned healthcare system reforms, however, the main challenge remains of how to build relevant capacity and know-how for the successful implementation of integrated care. Capacity-building is both the foundation and aspiration of SCIROCCO Exchange EU Health Programme funded project. The project aims to facilitate access to tailored, evidence-based support and improvement planning by recognising different starting points, or levels of maturity of healthcare systems in Europe.

Objectives:
This round table aims to explore different levels of local maturity and capacity to implement integrated care in three European regions; Basque Country, Flanders and Poland. The
workshop will be a practical opportunity to dispute what actions and activities should be prioritised in these regions in order to improve their capacities for the adoption and scaling-up of integrated care. The workshop also aims to raise awareness about different levels and mechanisms of capacity-building support for integrated care that exists at European level. In particular, the workshop will feature SCIROCCO Exchange Knowledge Management Hub as one of the capacity-building tools and its application in the real-life settings.

**Added value:**
Sharing learning more widely will help to build sustainable integrated care systems and tackle the risks of people working in isolation or re-inventing the wheel.

**Format of the workshop:**
The workshop will consist of two keynote presentations, providing necessary background into the existing European policies, programmes and initiatives to support the adoption and scaling-up of integrated care. The introductory presentations will then follow by three snapshot presentations of 5 minutes featuring the main findings on the maturity and capacity of three European regions to implement integrated care. In the second part of the meeting, the participants will have the opportunity to discuss interactively with the representatives of the regions the use of SCIROCCO Exchange Knowledge Management Hub in the real-life settings, its added value and implications of the outcomes for future actions and improvement planning. The ultimate objective is to stimulate the discussion and knowledge on how to address the existing difficulties in implementing integrated care.

**Key messages:**
- Integrated care is considered as fundamental element driving transformation of healthcare systems. The challenge remains how to address different levels of capacities to implement integrated care.
- SCIROCCO Exchange can facilitate the access to capacity-building support that is needed for transition and/or improvement of existing systems for the adoption and scaling-up of integrated care.