



# SCIROCCO EXCHANGE KNOWLEDGE TRANSFER PROGRAMME



Co-funded by  
the Health Programme  
of the European Union

# Objectives

1. To **design bottom-up personalised assistance** and practical support to tailor the local needs and priorities in 9 European regions that are seeking the support in preparing their ground for the transition and scaling-up of integrated care and/ or to improve their existing system and service design.
2. To **facilitate the purposely designed knowledge transfer** in 9 European regions in order to prepare the local environment for implementation and scaling-up of integrated care.

# General approach

- ▶ Knowledge transfer is **informed by the findings on the maturity readiness** of national, regional and local healthcare systems and organisations for integrated care.



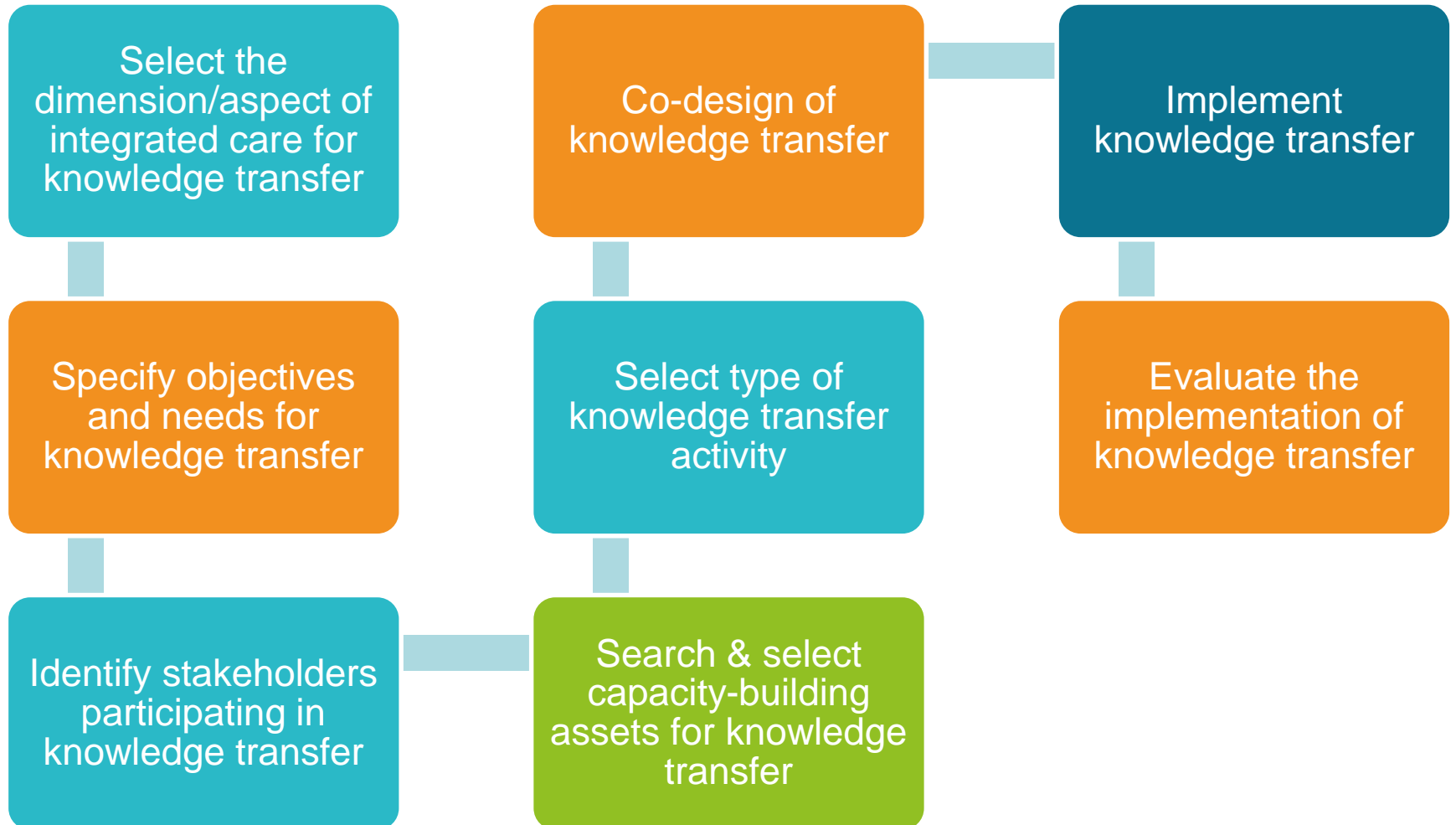
# Definitions

- ▶ **Transferring region** – this is a region/authority which has already made progress on implementing integrated care and which possesses essential know-how and good practice. This region/authority will act as a “coaching” partner in the knowledge transfer activities.
- ▶ **Receiving region** – this is a region/authority which is ready to embark on the transition to integrated care and seek support and know-how in order to deploy a particular good practice and/or improve a specific aspect of integrated care. This region/authority will act as the “learning” partner in the knowledge transfer activities.



# PROCESS FOR DEVELOPING AND IMPLEMENTING THE PERSONALISED KNOWLEDGE TRANSFER PROGRAMME

# It's a co-creative process!



Regions selecting  
dimension(s) to  
improve

## Step 1: Dimension(s) for knowledge transfer

- The outcomes of the maturity assessment for integrated care, in the form of strengths and weaknesses, provide the baseline for choosing the domain(s) of SCIROCCO Exchange Maturity Model.
- Each region can select one or more domains depending on:
  - The resources and commitment to participate in the knowledge transfer activities.

**Timeline – 20 March 2020**

Specification of  
objectives and  
needs

## Step 2: What is the exact need?

- Design of the template to specify the needs of the regions for the knowledge transfer.
- Bilateral (virtual meetings) with all participating regions to agree the objectives and scope of the knowledge transfer activities.

**Timeline – 31 March 2020**



Identification of stakeholders participating in knowledge transfer

## Step 3: Who should be involved?

- Taking into consideration the needs and objectives of the knowledge transfer (as identified in step 2), each region will select number of stakeholders participating in the knowledge transfer.
- There is no limitation on number of selected stakeholders, however, one needs to consider financial resources as well as the level of commitment required.

**Timeline – 10 April 2020**

Search and  
selection of  
capacity-building  
assets

## Step 4: What evidence is available?

- Taking into consideration the objectives and scope of the knowledge transfer activities, all stakeholders will be asked to search available capacity-building assets for integrated care through SCIROCCO Exchange Knowledge Management Hub.
- Each health and social care authority will select number of assets reflecting their needs and priorities which will inform the focus of knowledge transfer activities.

**Timeline – 30 April 2020**

Select type of knowledge transfer activity

# Step 5: What is on the menu?

Scirocco Exchange Knowledge Transfer programme

Expert mission to receiving region

Examples

Explanation

Practicalities

Events in receiving region, or in other relevant place

Examples

Explanation

Practicalities

Capacity-building activities in receiving region or elsewhere if relevant

Examples

Explanation

Practicalities

Study visit to transferring entity/ region

Examples

Explanation

Practicalities

Exchange, secondment or placement of staff

Examples

Explanation

Practicalities

Select type of  
knowledge transfer  
activity

## Step 5: What is on the menu?

- Taking into consideration the objectives and scope of the knowledge transfer activities, all health and social care authorities will be asked to select relevant type of knowledge transfer activity.
- Each health and social care authorities can select more than one type of the knowledge transfer activity taking into consideration relevant resources and commitment required.

**Timeline – 30 April 2020**

## Step 6: What suits your needs?

- Activities listed in the “menu”/ Scirocco Exchange Knowledge Transfer Activity Programme are **examples**, they can be combined, adapted, shaped differently, depending on the needs of the receiving region.
- The personalisation process is closely related to Step 2 and 3 regarding the specification of needs and stakeholders to involve in each region.

**Timeline – 30 April 2020**

Implement  
knowledge transfer  
programme

## Step 7: What needs to happen?

- Detailed plan for the implementation of Knowledge Transfer Programme will be developed for each health and social care authority, including the location, timelines, stakeholders involved, activities and expected outcomes.

**Timeline - May 2020 – February 2021**

## Step 8: What is the impact?

- Detailed evaluation plan will be developed for each health and social care authority to capture the experience of stakeholders participating in the Knowledge Transfer Programme.
- Focus group meetings will be organised in each health and social care authority.

**Timeline - May 2020 – February 2021**



**For more information about SCIROCCO Exchange  
Knowledge Transfer Programme please contact**

**[andreapavlickova@nhs.net](mailto:andreapavlickova@nhs.net)**

**[www.scirocco.eu](http://www.scirocco.eu)**

**[www.sciroccoexchange.com](http://www.sciroccoexchange.com)**