SCIROCCO EXCHANGE
KNOWLEDGE TRANSFER PROGRAMME
Objectives

1. To **design bottom-up personalised assistance** and practical support to tailor the local needs and priorities in 9 European regions that are seeking the support in preparing their ground for the transition and scaling-up of integrated care and/or to improve their existing system and service design.

2. To **facilitate the purposely designed knowledge transfer** in 9 European regions in order to prepare the local environment for implementation and scaling-up of integrated care.
General approach

- Knowledge transfer is informed by the findings on the maturity readiness of national, regional and local healthcare systems and organisations for integrated care.
Definitions

► **Transferring region** – this is a region/authority which has already made progress on implementing integrated care and which possesses essential know-how and good practice. This region/authority will act as a “coaching” partner in the knowledge transfer activities.

► **Receiving region** – this is a region/authority which is ready to embark on the transition to integrated care and seek support and know-how in order to deploy a particular good practice and/or improve a specific aspect of integrated care. This region/authority will act as the “learning” partner in the knowledge transfer activities.
PROCESS FOR DEVELOPING AND IMPLEMENTING THE PERSONALISED KNOWLEDGE TRANSFER PROGRAMME
It’s a co-creative process!

- Select the dimension/aspects of integrated care for knowledge transfer
- Specify objectives and needs for knowledge transfer
- Identify stakeholders participating in knowledge transfer
- Co-design of knowledge transfer activity
- Search & select capacity-building assets for knowledge transfer
- Implement knowledge transfer
- Evaluate the implementation of knowledge transfer
SCIROCCO Exchange Knowledge Transfer Programme

Step 1: Dimension(s) for knowledge transfer

• The outcomes of the maturity assessment for integrated care, in the form of strengths and weaknesses, provide the baseline for choosing the domain(s) of SCIROCCO Exchange Maturity Model.

• Each region can select one or more domains depending on:
  
  ➢ The resources and commitment to participate in the knowledge transfer activities.

Timeline – 20 March 2020
Step 2: What is the exact need?

- Design of the template to specify the needs of the regions for the knowledge transfer.
- Bilateral (virtual meetings) with all participating regions to agree the objectives and scope of the knowledge transfer activities.

Timeline – 31 March 2020
Step 3: Who should be involved?

- Taking into consideration the needs and objectives of the knowledge transfer (as identified in step 2), each region will select number of stakeholders participating in the knowledge transfer.
- There is no limitation on number of selected stakeholders, however, one needs to consider financial resources as well as the level of commitment required.

Timeline – 10 April 2020
Step 4: What evidence is available?

- Taking into consideration the objectives and scope of the knowledge transfer activities, all stakeholders will be asked to search available capacity-building assets for integrated care through SCIROCCO Exchange Knowledge Management Hub.
- Each health and social care authority will select number of assets reflecting their needs and priorities which will inform the focus of knowledge transfer activities.

Timeline – 30 April 2020
Scirocco Exchange Knowledge Transfer programme

Step 5: What is on the menu?

Select type of knowledge transfer activity

Expert mission to receiving region

Events in receiving region, or in other relevant place

Capacity-building activities in receiving region or elsewhere if relevant

Study visit to transferring entity/region

Exchange, secondment or placement of staff

Examples

Explanation

Practicalities

Examples

Explanation

Practicalities

Examples

Explanation

Practicalities

Examples

Explanation

Practicalities

Examples

Explanation

Practicalities

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Step 5: What is on the menu?

- Taking into consideration the objectives and scope of the knowledge transfer activities, all health and social care authorities will be asked to select relevant type of knowledge transfer activity.
- Each health and social care authorities can select more than one type of the knowledge transfer activity taking into consideration relevant resources and commitment required.

Timeline – 30 April 2020
Step 6: What suits your needs?

- Activities listed in the “menu”/ Scirocco Exchange Knowledge Transfer Activity Programme are examples, they can be combined, adapted, shaped differently, depending on the needs of the receiving region.

- The personalisation process is closely related to Step 2 and 3 regarding the specification of needs and stakeholders to involve in each region.

Timeline – 30 April 2020
Step 7: What needs to happen?

- Detailed plan for the implementation of Knowledge Transfer Programme will be developed for each health and social care authority, including the location, timelines, stakeholders involved, activities and expected outcomes.

Timeline - May 2020 – February 2021
Step 8: What is the impact?

- Detailed evaluation plan will be developed for each health and social care authority to capture the experience of stakeholders participating in the Knowledge Transfer Programme.
- Focus group meetings will be organised in each health and social care authority.

Timeline - May 2020 – February 2021
For more information about SCIROCCO Exchange Knowledge Transfer Programme please contact

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