



MAPPING OF CAPACITY-BUILDING ASSETS FOR INTEGRATED CARE



Co-funded by
the Health Programme
of the European Union

The SCIROCCO Exchange project is co-funded
by the Health Programme of the European
Union under Grant Agreement No.: 826676
(Chafea)

Objectives

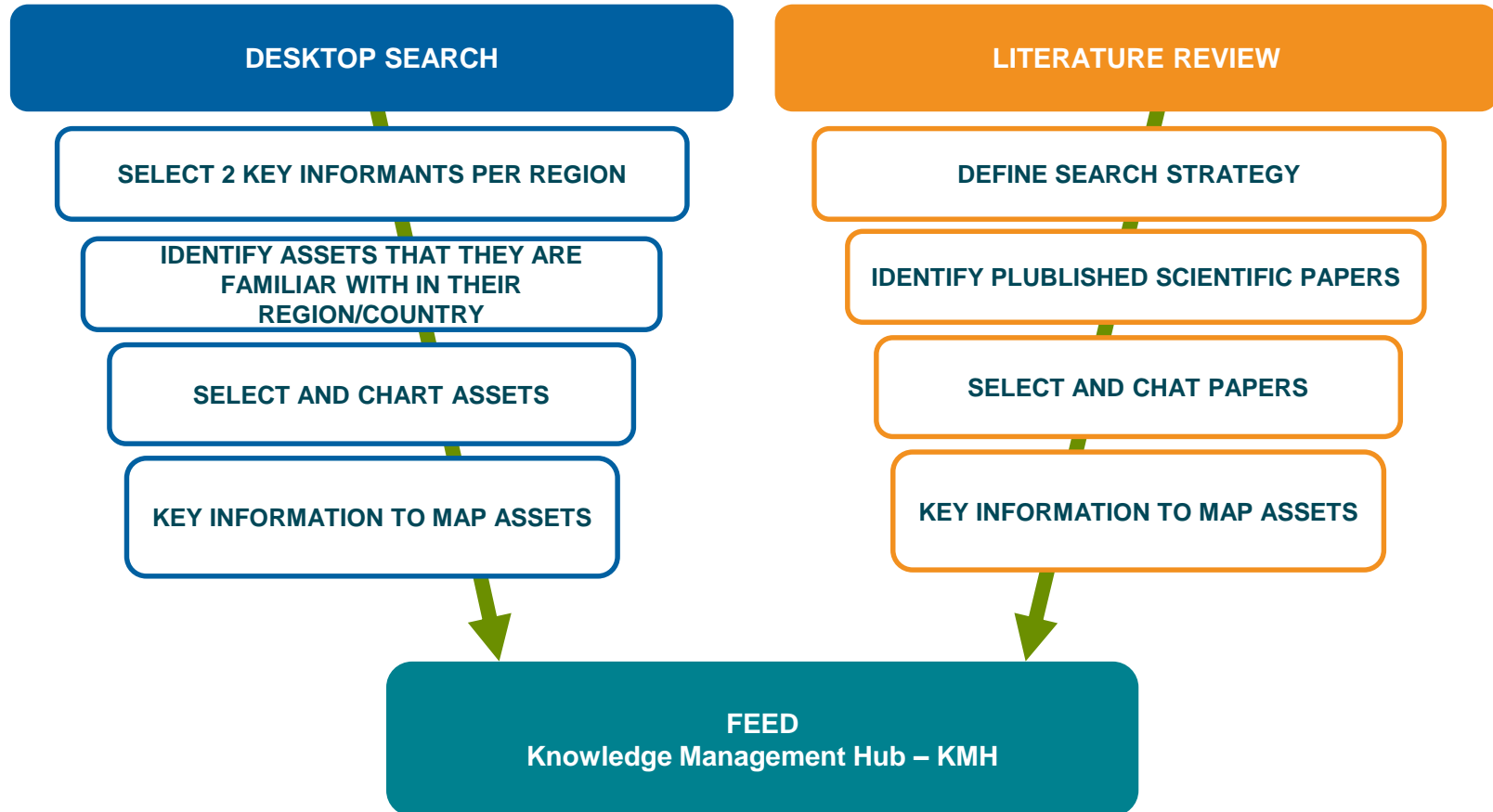
1. **To map the existing assets and evidence on integrated care** at international, European, national and regional levels
2. **To facilitate the integration** of identified capacity-building assets with the SCIROCCO Exchange Knowledge Management Hub (KMH).
3. To identify and tailor relevant capacity-building assets on integrated care that **help to address the needs and priorities of nine European regions.**

Capacity building assets

Definition

“Capacity-building assets are available resources and evidence that support stakeholders to increase context’ maturity for integrated health and social care in the twelve dimensions of the SCIROCCO Maturity Model”

Mapping strategy



Mapping strategy

Assets selection criteria and sources

Desktop search	Literature review
<p>Inclusion criteria:</p> <ul style="list-style-type: none">▪ Related to integrated care▪ Linkable to at least one of the SCIROCCO Maturity Model dimensions▪ Timeframe: 10 years▪ Accessible (non confidential, no drafts)▪ Languages: English and SCIROCCO Exchange project participant regions' languages▪ Geographic coverage: International <p>Exclusion criteria:</p> <ul style="list-style-type: none">▪ Published in traditional academic publishing and distribution channels▪ Documents/resources still in draft status▪ Confidential material under non-disclosure agreements	<p>Inclusion criteria:</p> <ul style="list-style-type: none">▪ Related to integrated care▪ Linkable to at least one of the SCIROCCO Maturity Model dimensions▪ Timeframe: 10 years▪ Accessible (non confidential, no drafts)▪ Languages: English▪ Geographic coverage: International
<p>Sources: Regional experts' sources of search</p> <ul style="list-style-type: none">▪ Web search engines▪ Library catalogues▪ Websites, intranets or bulletins▪ Organisations, businesses and/or official bodies▪ Grey literature databases▪ Institutional repositories▪ Experts' resources (to specify)▪ Others (to specify)	<p>Sources: Scientific search databases</p> <ul style="list-style-type: none">▪ Pubmed/Medline▪ EMBASE (OVID)▪ PsycINFO▪ WOS

Charting

- ▶ **Objective:** Connect each asset to the dimension it links to a Scirocco Model dimension, and if possible, to a score of the assessment scale of the dimension it links to that could help a healthcare system to reach.
- ▶ **Assets are charted based on:**
 - The typology of the asset
 - The dimension/dimensions to which it is linked and
 - The Maturity Readiness Level (MRL) it could contribute to reaching.

Charting

Type of assets

► Literature review:

- Scientific papers

► Desktop search:

- Regulation and/or guidelines/"norms" document(s)
- Strategic and consultation document(s) (plans, green papers, white papers, ...)
- Report(s) (institutional, internal, technical, or statistical)
- Project document(s) (deliverables, products, outcomes, from regional, national or European and international projects, ...)
- Guidance document(s) (guidelines on implementation, evaluation, ...)
- Good practice(s)
- Tool(s) (planning, implementation, management, evaluation, software...)
- Technical and commercial documentation (brochures, manuals, leaflets, ...)

Charting Dimension

Qualitative Questions: The PS Model

P - Patient/Population/Problem

S- Situation

How do/does ___[P]___ experience ___[S]___?

Integrated care (general): How do healthcare stakeholders deal with building integrated care?



READINESS TO
CHANGE

How do healthcare stakeholders deal with fostering readiness to change from a fragmented model to an integrated one?



STRUCTURE AND
GOVERNANCE

How do healthcare stakeholders deal with implementing changes at structural and at governance level for the integration of care system?



DIGITAL
INFRASTRUCTURE

How do healthcare stakeholders deal with building digital infrastructure to support integrated care?



FUNDING

How do healthcare stakeholders deal with ensuring available funding to support integrated care?



PROCESS
COORDINATION

How do healthcare stakeholders deal with implementing coordinated care processes for the effective deployment of integrated care?



REMOVAL OF
INHIBITORS

How do healthcare stakeholders deal with withdrawing legal, organisational, financial, skill concerning and cultural barriers related with integrated care?



POPULATION
APPROACH

How do healthcare stakeholders deal with deploying population risk approach ?



CITIZEN
EMPOWERMENT

How do healthcare stakeholders deal with empowering citizens and including them in decision-making processes?



EVALUATION
METHODS

How do healthcare stakeholders deal with evaluating integrated care services?



BREADTH OF
AMBITION

How do healthcare stakeholders deal with ambitioning integration of health and social care services?



INNOVATION
MANAGEMENT

How do healthcare stakeholders deal with managing innovation supporting integrated care?



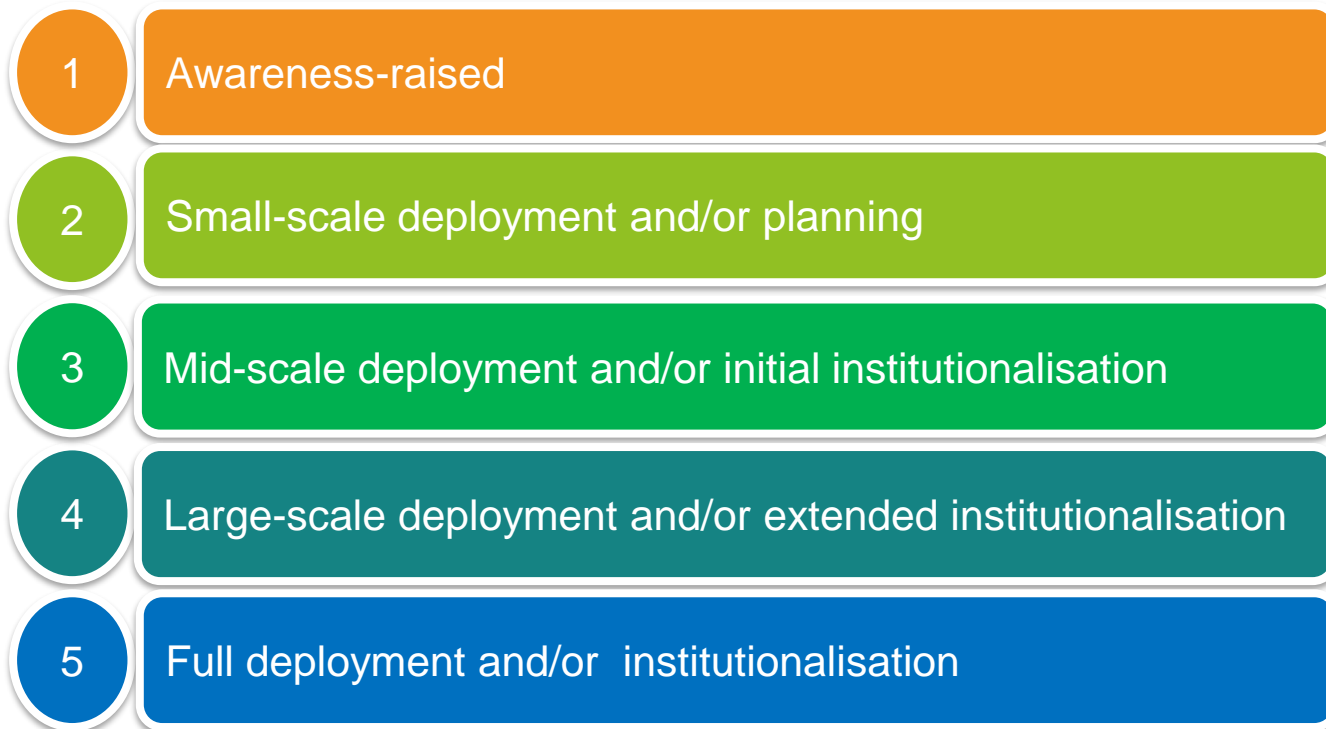
CAPACITY
BUILDING

How do healthcare systems stakeholders deal with building capacity for integrated care?

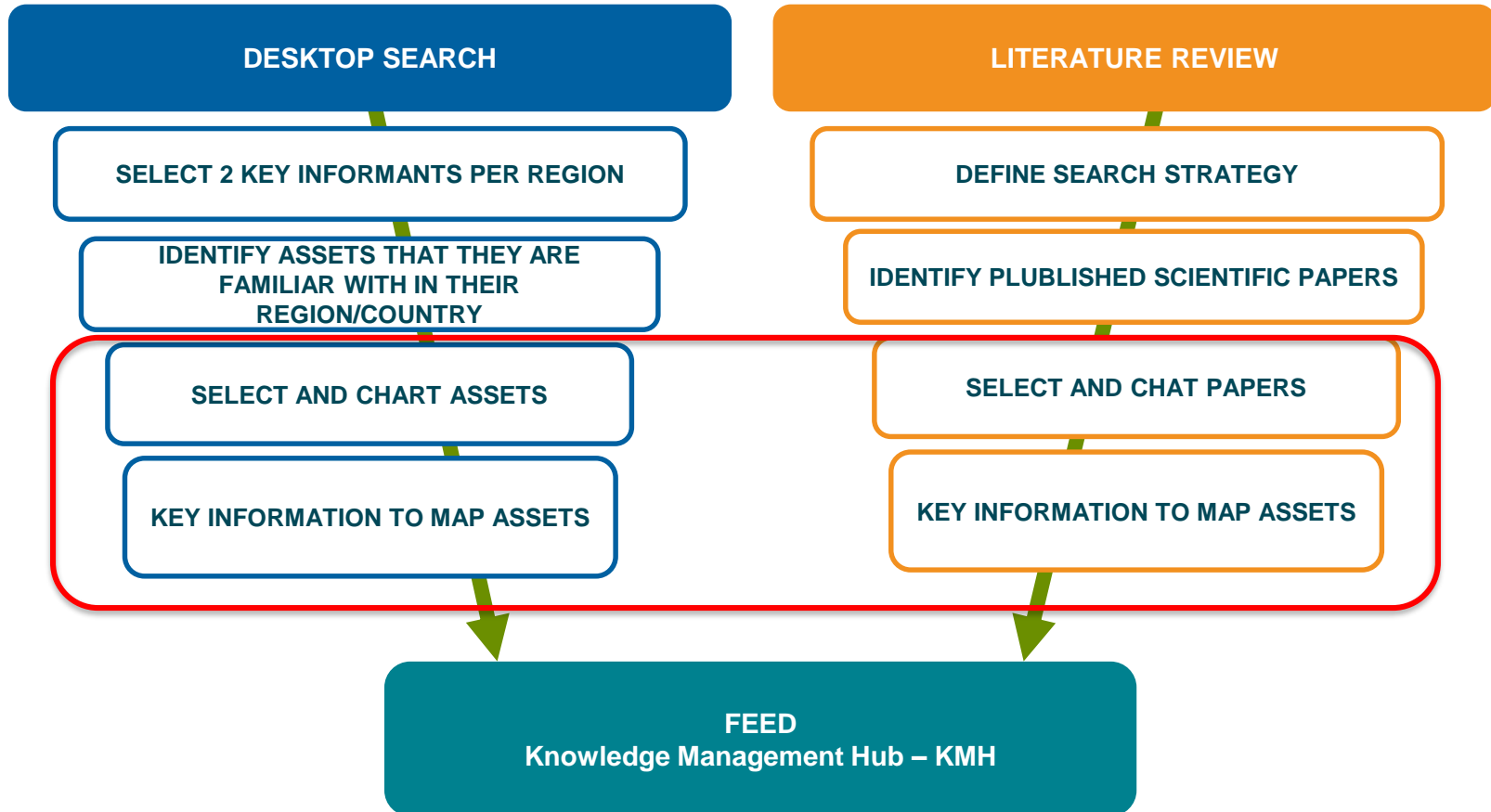
<https://hslmcmaster.libguides.com/c.php?g=441702&p=3590259>

Charting Maturity Readiness Levels (MRL)

- The MRL standardizes the scores of the dimensions' scales



Mapping strategy



Desktop search- Final Results

Dimension	Assets
D1 – Readiness to change	69
D2 – Structure & Governance	85
D3 – Digital infrastructure	47
D4 – Funding	70
D5 – Process Coordination	67
D6 – Removal of Inhibitors	32
D7 – Population approach	63
D8 – Citizen empowerment	76
D9 – Evaluation methods	47
D10 – Breadth of Ambition	60
D11 – Innovation management	65
D12 – Capacity Building	71
Total	385

Literature review

► Two searches:

■ 1st search- Winter- Spring 2020

- 1267 assets found

■ 3rd search – autumn –Winter 2021

- 289 assets found

Literature review – Results 2020

Dimension	Identified & reviewed assets	Selected assets
D1 – Readiness to change	82	36
D2 – Structure & Governance	118	35
D3 – Digital infrastructure	177	29
D4 – Funding	58	16
D5 – Process Coordination	158	25
D6 – Removal of Inhibitors	99	11
D7 – Population approach	143	7
D8 – Citizen empowerment	72	10
D9 – Evaluation methods	214	26
D10 – Breadth of Ambition	54	14
D11 – Innovation management	56	11
D12 – Capacity Building	36	12
Total	1899	232

Literature review – Results 2021 (to be added to the list of 2020 and uploaded to the KMH)

Dimension	Identified & reviewed assets	Selected assets
D1 – Readiness to change	21	4
D2 – Structure & Governance	26	5
D3 – Digital infrastructure	61	8
D4 – Funding	6	0
D5 – Process Coordination	69	7
D6 – Removal of Inhibitors	6	1
D7 – Population approach	11	0
D8 – Citizen empowerment	8	1
D9 – Evaluation methods	18	5
D10 – Breadth of Ambition	9	3
D11 – Innovation management	17	0
D12 – Capacity Building	37	1
Total	289	35

Literature review – Final results

Dimension	2020 search	2021 search	Total
D1 – Readiness to change	36	4	40
D2 – Structure and governance	35	5	40
D3 – Digital infrastructure	29	8	37
D4 – Funding	16	0	16
D5 – Process coordination	25	7	32
D6 – Removal of inhibitors	11	1	12
D7 – Population approach	7	0	7
D8 – Citizen empowerment	10	1	11
D9 – Evaluation methods	26	5	31
D10 – Breadth of ambition	14	3	17
D11 – Innovation management	11	0	11
D12 – Capacity-building	12	1	13
Total	232	35	267

