

## Improvement Planning - Slovakia

(extract from D8.1 Improvement Planning Programme)

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Regional partner focused on building capacity of stakeholders on integrated care in the Kosice Self-Governing region. Partners focused on conducting a needs assessment to best understand stakeholders' relationships and gaps, then on providing trainings, educational material, digital tools, and lastly on dissemination of knowledge in the form of academic articles and conference attendance. In implementing planned activities, stakeholders' awareness and knowledge of integrated care is expected to increase, and interprofessional collaboration pathways will be developed, eventually establishing a different model of care to improve patient's experience and outcome. Activities will be carried out by the Pavol Jozef Safarik University in Kosice.



## Goal: Build capacity among stakeholders on integrated care in the Kosice region

| Planned Work  |   |   | Intended Results   |   |  |
|---|---|---|--|---|--|
| Inputs  | Activities  | Outputs (Sample)  | Short-term Outcomes  | Medium-term Outcomes  | Long-term Outcomes   |
| -finances -existing collaborations -integrated care centres -SCIROCCO maturity assessment results | Trainings Webinars/Workshops for stakeholders Educational material Translation of videos, brochures into SK language  | # of stakeholders reached # of translated material (brochures, videos)  | Stakeholders' knowledge of integrated care increased  Change in stakeholders' attitude towards integrated care and interprofessional collaboration   | Stakeholders recognise the value of integrated care (shift in view of GPs as referral clerks -> coordination of patient health and well-being)  Providers invite patients to engage in shared decision-making  Citizens participate in shared decision-making  Citizens are empowered in self-management  Pathways for different professionals to work together are developed | Priority areas: long-term care, mental health care innovations, hospital reforms  Cultural shift in interprofessional collaboration and integration  Integrated care reflected in national, regional, and local programmes on economic and social development as well as related action plans  Establishment of a different model and pathways of care to improve patient's care experience and outcomes |
|   | Digital Tools  Web-platform for stakeholders (integrating basic knowledge on integrated care concepts and examples of good practice - from Slovakia and abroad) | included in national document # of web-platform visits (monthly statistics)   | Stakeholders' knowledge of integrated care increased   |   |  |
|   | Needs assessment Stakeholder mapping and analysis (planned) Stakeholder map shared with system leaders  | Stakeholder network and relationships mapped  | System leaders have increased knowledge of current gaps  |   |  |
|   | International and national dissemination academic articles conference attendance  | # of scientific articles produced  # of articles published in professional journals (e.g. Zdravotnicke noviny)  # of conference presentations (oral/poster) | Increased recognition from international community on Slovak integrated care work  Increased recognition from national community on local/regional/national/international integrated care work |   |  |



| Supportive activities (including the above-mentioned trainings, educational material, and digital tools) towards creating a culture of learning | # of organisations/<br>institutions involved | Increased awareness of organisations/institutions about culture of learning  |  |
|---|--|--|--|
| Stakeholder engagement activities (roundtable discussions, participatory decision making, networking)   | # of stakeholders involved                   | System leaders come with the solutions for improvements and the necessary next steps to implement and scale up integrated care |  |