

Improvement Planning - Flanders

(extract from D8.1 Improvement Planning Programme)

Vlaams Instituut Voor De Eerste Lijn (VIVEL) - Flanders Belgium

Regional partner (Flemish Institute of Primary Care) defined process coordination as an improvement goal, with the overall health system goal defined as “Goal oriented care as a practice with all healthcare and welfare organisation in Flanders. Resilient and learning healthcare systems that are responsive to population health and welfare needs.” The logic model workshop was introduced to regional partners over several calls, engaging diverse stakeholders. In the first and second call (March 26th, April 30th), a representative from VIVEL was present to best understand the activity and need; on the third call (June 2nd), an external consultant leading the organisational strategic planning attended to streamline the work; on the fourth call (July 6th), stakeholders from VIVEL were present for the working meeting to provide organisational perspective on current activities, capacity, and needs in working towards achieving goal-oriented care. A very high-level logic model was constructed with a focus on goal-oriented care. The region subsequently focused on applying this logic model tool to guide strategic planning efforts in the 60 regional primary care zones, furthermore, an interprofessional training program in 5 primary care zones will be piloted in 2022. Logic models will be used by region in guiding planning efforts as well as informing the evaluation framework. This work is ongoing and will continue beyond the duration of the project.

Goal of improvement: Interprofessional training on goal-oriented care

Planned Work		Intended Results			
Input	Activities	Outputs (Sample)	Short-term Outcome	Medium-term Outcome	Long-term Outcome
Funding of VIVEL Expertise of Team Goal-oriented care (GOC) and University of Ghent Cooperation with innovators and early adopters Learning collaborative of GOC in Flanders and international (Canada and America) Representatives of patient and informal care givers	Information session on GOC for the primary care boards Conduct GOC training workshops	Interested participants in training sessions from different primary care zones Selection of 5 primary care zones	Long-term process with 5 primary care zones on GOC	Health and welfare workers practicing within the framework of GOC Capacity on trainers in GOC is increased Adapting a general mind shift on GOC Policy support and structural changes for implementing GOC (e.g. Digital care and support plan, care coordination) Upscaling training sessions with the other primary care zones	Integrated care in Flemish primary care Improved quality of care and welfare for persons with care and support needs and his informal care giver Sustainable interprofessional collaborations Evaluation framework for GOC GOC is integrated in Belgian policy
	Exploration of cooperation with the Fund Daniel De Coninck	Learning collaborative in Belgium	Enforced exchange between partners, organisations Improved collaboration with Fund		
	Inspirational sessions with the learning collaboratives on how to evaluate GOC	Reflection upon evaluating interprofessional on GOC	Developing an evaluation framework on GOC for the interprofessional training Evaluation of trained health care providers in GOC		
	5 training sessions with primary care workers in 5 primary care zones	60 health and welfare workers are trained in GOC	awareness of the importance and basic skills on providing GOC among providers		
Public training on GOC	Communication strategy to spread online learning materials on the online training (use of social media platforms)	The public training is widely spread in the participating primary care zones	General awareness of the concept of GOC among care givers, primary care providers and patients		