
POSTER ABSTRACT

From self-assessment to knowledge transfer and improvement in integrated care: How to engage voluntary sector in the provision of integrated care?

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Andrea Pavlickova, Donna Henderson

Scottish Government, United Kingdom

Background: Integrated care is a recognised solution to address the challenge of ageing population. Hence, it is important to commit to opportunities that increase the readiness and capacity of regions to implement integrated care. Knowledge transfer has been greatly recognised as an effective enabler to access existing evidence and learning on integrated care. It encompasses a very broad range of activities to support mutually beneficial collaborations between the interested stakeholders. The two-way exchange element of knowledge transfer is at the heart of successful and sustainable collaboration.

However, effective knowledge management requires dedicated support to ensure that the flow of appropriate information and knowledge between adopting and transferring entities is tailored to the local context and maturity of the particular healthcare system seeking the support. This is a precondition to help health and care authorities to build their capacity for the successful transition towards integrated care.

A key aspect of the SCIROCCO self-assessment tool is that of context and transferability. In particular, the Tool considers the context in which an integrated care solution has been developed and context into which that solution will be transferred.

Aims and objectives: This workshop is an opportunity to explore the potential of the SCIROCCO tool to facilitate collaboration and learning that accelerates the adoption of integrated care. The session features experience of using the SCIROCCO tool in the Basque Country, Puglia Region in Italy and Scotland. Each region tested the Tool in the process of twinning and coaching informed by the maturity assessment of healthcare systems in the Basque Country and Puglia and the requirements of Scotland's good practice for its transferability and adoption. The focus of this learning was on the involvement of voluntary sector in the provision of integrated care services in Scotland. The resulting twinning and coaching activities are informing the development of local Action Plans to create the local conditions for the transferability of learning about the good practice to the Basque Country and Puglia.

Format: Workshop with one moderator and 3 speakers will be organised:

Welcome and introduction to the workshop

Donna Henderson, Scottish Government, Scotland

SCIROCCO tool to facilitate twinning and coaching

Dr Andrea Pavlickova, Scottish Government, Scotland

Pavlickova; From self-assessment to knowledge transfer and improvement in integrated care:
How to engage voluntary sector in the provision of integrated care?

Three presentations on the practical experience of European regions with SCIROCCO twinning and coaching:

Perspective of transferring region – John MacDonald, Scottish Council for Voluntary Organisations, Scotland

Perspective of receiving region - Esteban de Manuel Keenoy, Kronikgune, Basque Country

Perspective of receiving region - Dr Francesca Avolio, AReSS Puglia, Puglia region, Italy

Moderated discussion on the key findings and benefits of knowledge transfer in integrated care

Donna Henderson, Scottish Government, Scotland

Targeted audience: A wide spectrum of stakeholders is being targeted: national and regional decision-makers, health and social care delivery organisations, industry and academia.

Learnings / Take away: The experience of regions in using the SCIROCCO tool to facilitate the twinning and coaching activities demonstrates the clear benefits of the Tool in stimulating multi-stakeholder involvement and learning on future directions of integrated care and transformation of health and care systems.

Keywords: assessment; improvement; integrated care; maturity; knowledge-transfer; learning; scaling-up; transformation; tool; voluntary sector
